

CITY OF MINEOLA  
Work Order Tracking Report By Requested Date  
Requested From: 11/01/2018 To: 11/30/2018

Account Number	S T	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
003-0007700-001	A	HARDMAN PAMELA 404 N. PACIFIC	10338	Sewer Back Up Instructions: Sewer back up Field Comment: Ran sewer main & cleared. FZ	11/01/18-10:07	11/01/18-10:07	11/01/18-10:41	1		11/01/18	9957110	12099160	
004-0019200-002	A	GANT RICHARD W 675 INWOOD	10356	Sewer Back Up Instructions: Sewer back up Field Comment: Ran city main to clear. FZ	11/05/18-10:28	11/05/18-10:28	11/05/18-14:56	1		11/05/18	9957238	12088704	
001-0021300-016	A	HALL REGINA 803 SYCAMORE	10360	Sewer Back Up Instructions: Field Comment: ran customer cleanout to clear	11/05/18-14:03	11/05/18-14:03	11/06/18-09:18	1		11/06/18	9957361	10234078	
008-0013300-002	A	DAILEY CHAD 709 S. PACIFIC	10371	Sewer Back Up Instructions: Sewer back up Field Comment: Cleared customer line. JC	11/07/18-10:12	11/07/18-10:12	11/07/18-10:52	1		11/07/18	9955630	10210645	
004-0003900-007	A	LOPEZ JUAN RODOLFO 801 WIGLEY STREET	10374	Sewer Back Up Instructions: Field Comment: ran no stoppage found on city main ran sewer main anyway spoke to customer	11/07/18-12:32	11/07/18-12:32	11/07/18-15:59	1		11/07/18	8592164	10273938	
002-0006300-000	A	LONEWOLF HELEN 210 TURMAN	10383	Sewer Back Up Instructions: Field Comment: ran and cleared sewer cleanout	11/08/18-09:33	11/08/18-09:33	11/08/18-14:42	1		11/08/18	10474193	10907975	
001-0021300-016	A	HALL REGINA 803 SYCAMORE	10386	Sewer Back Up Instructions: Field Comment: ran and cleared sewer	11/09/18-08:57	11/09/18-08:57	11/13/18-12:36	1		11/13/18	9957361	10234078	
005-0015700-000	A	BLALOCK ROBERT 127 LAURA DRIVE	10391	Sewer Back Up Instructions: call jimmy to explain the problem-972-921-9218 Field Comment: Sewer main is clear, customer does not have a clean out for their service line. Customer to contact a plumber, FZ	11/09/18-13:12	11/09/18-13:12	11/09/18-13:50	1		11/09/18	10070633	10185425	
003-0003000-004	A	PAIGE PETER 711 N. JOHNSON	10394	Sewer Back Up Instructions: Sewer back up Field Comment: Ran customer clean out to clear sewer back up. Called out by dispatch. FZ	11/13/18-07:38	11/12/18-11:47	11/12/18-13:00	1		11/12/18	9957168	12095411	
005-0017200-004	A	KNULL HARLEY J 133 NANCY	10411	Sewer Back Up Instructions: customer's plumber is there, talk to him Field Comment: ran and cleared sewer cleanout, talked to plumber.	11/14/18-09:30	11/14/18-09:30	11/15/18-08:51	1		11/15/18	10070678	10183322	
001-0028600-005	A	PALOMO CINDY 404 W. BROAD	10417	Sewer Back Up Instructions: Sewer back up Field Comment: ran customers cleanout and cleared'	11/14/18-15:57	11/14/18-15:57	11/15/18-11:26	1		11/15/18	9957399	12094381	

Requested From: 11/01/2018 To: 11/30/2018

Account Number	S T	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
010-0012300-005	A	COVERT KENNETH N 512 GOODSON STREET	10446	Sewer Back Up Instructions: Field Comment: ran cleanout and cleared	11/15/18-15:42	11/15/18-15:42	11/16/18-11:13	1		11/16/18	9574651	12098309	
002-0006300-000	A	LONEWOLF HELEN 210 TURMAN	10454	Sewer Back Up Instructions: TRIPLE G NEEDS CITY TO RUN MAN HOLE AT TURMAN AND HOGG. HE IS WORKING ON A JOB THERE. PLEASE DO ASAP Field Comment: ran main and unstopped	11/16/18-12:46	11/16/18-12:46	11/19/18-09:45	1		11/19/18	10474193	10907975	
004-0022500-004	A	SPARKMAN TIMOTHY BRANDON 1033 EMILY LANE	10458	Sewer Back Up Instructions: Sewer back up Field Comment: No stoppage found. Customer to contact a plumber for repair to customer line. Called out by dispatch RO	11/19/18-08:48	11/16/18-20:37	11/16/18-22:00	1		11/16/18	9956900	12099486	
003-0009200-000	A	GOODWILL INDUSTRIES 201 N. NEWSOM	10459	Sewer Back Up Instructions: Sewer back up Field Comment: Ran city main. Will camera line later. Called out by dispatch. RO	11/19/18-08:51	11/17/18-09:13	11/17/18-11:00	1		11/17/18	9957052	10260095	
001-0008800-004	A	SAUCEMAN DWAIN 417 W. BLAIR	10465	Sewer Back Up Instructions: sewer is backing up Field Comment: rain main & customer line to clear	11/20/18-09:02	11/20/18-09:02	11/20/18-15:40	1		11/20/18	9957155	12095009	
001-0016000-000	A	PERKINS DAVID M. 713 UNIVERSITY	10471	Sewer Back Up Instructions: Sewer back up Field Comment: Ran city main & customer line to clear. JC	11/20/18-13:07	11/20/18-13:07	11/20/18-15:22	1		11/20/18	9957209	12092998	
010-0015700-000	A	GALAZ JESSE 510 W. FRONT	10474	Sewer Back Up Instructions: Field Comment: ran and cleared main service line	11/21/18-10:37	11/21/18-10:37	11/26/18-09:12	1		11/26/18	9957259	10207479	
006-0013800-002	A	SANDIFER JEFF 202 PAMELA DR.	10477	Sewer Back Up Instructions: Sewer back up Field Comment: No stoppage found. RO	11/26/18-08:39	11/26/18-07:30	11/26/18-09:53	1		11/26/18	10070992	10184788	
008-0001600-003	A	HEATH RICHARD W 700 S. PACIFIC	10478	Sewer Back Up Instructions: Sewer back up Field Comment: Ran main, no stoppage found. RO	11/26/18-08:43	11/26/18-08:15	11/26/18-09:52	1		11/26/18	9955531	10207446	
002-0013800-006	A	JARMILLO MARIO 641 W. KILPATRICK	10480	Sewer Back Up Instructions: bathroom is backing up Field Comment: ran & clear sewer main	11/26/18-09:30	11/26/18-09:30	11/26/18-14:55	1		11/26/18	10474238	10922756	
004-0023500-007	A	FISHER MIRANDA 937 MIMOSA	10507	Sewer Back Up Instructions: Field Comment: checked sewer man hole everything was fine. Could not find cleanout at house. Tried to make contact with home owner to let them know to contact plumber but no one would come to the door/ JKS talked to customer told to contact plumber	11/28/18-14:31	11/28/18-14:31	11/29/18-09:52	1		11/29/18	9956848	12097312	
Number of work orders:			22	Units:	22	Completed:	22	Not Completed:	0				